How to Join a Video Visit

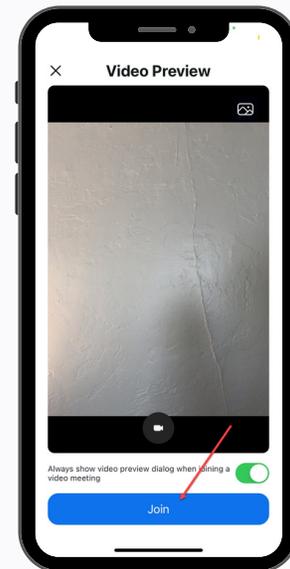## From a Mobile Device

MemorialCare™

Please download the myChart and Zoom app prior to your appointment.

1 Login to myChart app and click the orange "Begin visit" button in the health feed to launch your visit.
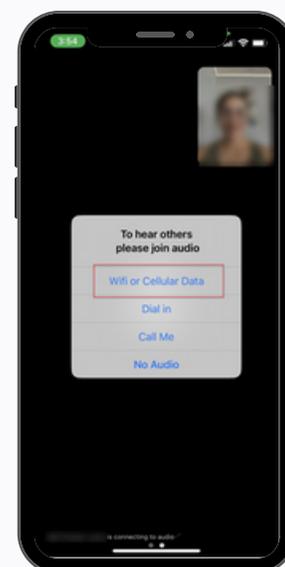

2 You may see a Video Preview. Click the blue Join button.

3 If your provider has not joined the visit yet, you will see this screen. Wait here.

4 When the provider joins the visit, join audio with "Wifi or Cellular Data".

Need additional help? Contact virtualhealth@memorialcare.org