

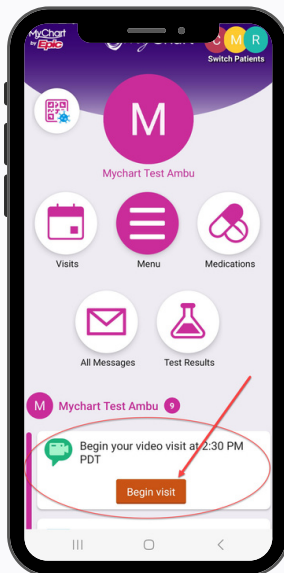
How to Join a Video Visit

From a Mobile Device



Please download the myChart and Zoom app prior to your appointment.

- 1** Login to myChart app and click the orange “Begin visit” button in the health feed to launch your visit.



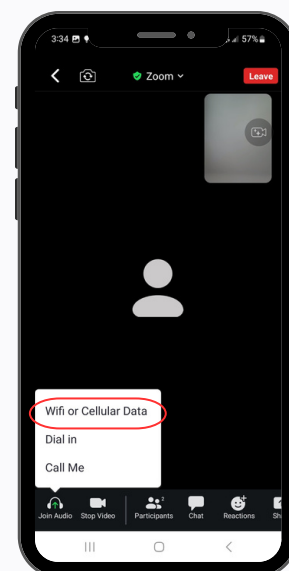
- 2** You may see a Video Preview. Click the blue Join button.



- 3** If your provider has not joined the visit yet, you will see this screen. Wait here.



- 4** When the provider joins the visit, join audio with “Wifi or Cellular Data”.



Need additional help? Contact virtualhealth@memorialcare.org